



Provision of Services Regulations Information

Name: Aquarius Plumbing & Heating Engineers.

Service: Plumbing and heating installations, services, repairs & gas certification.

Registered office and postal address: As above

Telephone: 01843 841589 / 07989 600542

Email: enquiries@aquariusplumbingandheating.co.uk

Regulating body: Gas Safe registered, no. 200275

General terms and conditions: A letter of engagement accompanied by our standard terms and conditions will be provided at the start of any contract for works.

Applicable law: Unless otherwise agreed, English law, with the English courts having exclusive jurisdiction in relation to any claim, dispute or difference concerning the service and any matter arising from it.

Work Guarantees: All works guaranteed for 3 months from date of completion, this covers parts and labour, please see our full guarantee document for further information. Boilers are also subject to a specific manufacturer's warranty, details of which will be provided on request. Your statutory rights are not affected by our guarantee.

Complaints: Complaints can be made by contacting Steve Simpson at the above address.

Gas Safe also operate a complaints procedure and you can access this by visiting www.gassaferegister.co.uk or by calling 0800 4085500

